

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry-Lisco
Confirmation No. 6366
Serial No.: 10/634,654
Docket No.: 1018-001US02
Filed: August 5, 2003
Customer No.: 28863
Examiner: Unknown
Group Art Unit: 3629
Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on December 6, 2004.

By: 

Name: Patricia Cygan

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicants' knowledge, before the receipt of a first Office Action on the merits.

Applicants have enclosed a copy of each article cited and each foreign document cited. Copies of the U.S. patents and publications are not enclosed as this requirement has been waived by the U.S. Patent Office.

Respectfully submitted,

Date: December 6, 2004

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ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /GA/

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| Form 1449* INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION <small>(Attach several sheets if necessary)</small> | Docket Number: 1018-001US02 | | Application Number: 10/634,654 | |
| | Applicant: Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry-Lisco | | | |
| | Filing Date: August 5, 2003 | | Group Art Unit: 3629 | |
| | Examiner Name: Unknown | | | |
| | | | | |



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| Examiner Initial | Document Number | Issue/Document Publication Date | Name | Filing Date If Appropriate |
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| /GA/ | Elangovan, "Managerial third-party dispute intervention: A prescriptive model of strategy selection," <i>Academy of Management Review</i> , Vol. 20, No. 4, pp. 800-830 (October 1995). |
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| EXAMINER | Date Considered |
| /Gerardo Araque Jr/ | 11/20/2008 |

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Based on Form PTO-FB-A820

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(Also form PTO-1449)

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